



Dear Exeter Borough Residents:

The Pennsylvania Public Utility Commission (PUC) in Harrisburg, PA will hold hearings to gather public input on the requests by Pennsylvania American Water Company (PAWC) to increase rates for water and wastewater services.

PAWC serves 681,707 water and 97,585 wastewater customers in 37 counties, including Exeter Borough, and is the largest regulated water and wastewater service provider in Pennsylvania.

PAWC Rate Increase Request

Under the proposals filed with the PUC by PAWC, the average monthly bill for a residential water customer in Rate Zone 1, based on 3,201 gallons of metered usage per month, would increase from \$70.65 to \$88.24 (24.9%). Changes to average monthly water bills in other PAWC rate zones vary from a 20.1% increase (\$8.93 per month) to a 63% increase (approximately \$34 per month).

For PAWC wastewater customers, the average monthly bill for a residential customer in Rate Zone 1, based on 3,122 gallons of metered usage per month, would fall from \$105.18 to \$100.08 (-4.8%). Changes to the average monthly wastewater bills in other PAWC rate zones vary from a 121.3% increase (nearly \$35 per month) to a 4.8% decrease (nearly \$5 per month).

A final decision by the PUC on the rate increase request is due by August 7, 2024.

Signing Up for the Public Input Hearings

To pre-register for either telephonic public input hearings, contact the OCA by phone at 1-800-684-6560 or by email at consumer@paoca.org and provide the following:

- Your first and last name.
- The date and time of the public input hearing.
- A phone number where you can be reached prior to the hearing.
- Your email address (if you have one).

For more information, please link to:

- <https://www.puc.pa.gov/press-release/2024/puc-public-input-hearings-set-in-late-january-and-early-february-for-rate-increase-sought-by-pennsylvania-american-water>